

2019 Class Descriptions

Clarity PPM

Class Code	Name	Description	Duration (minutes)
CL - Alt	Rego Innovation Lab	Come and try out some of Rego's new add-ons. Play with the Wagile board, the action item responder, the MSP connector, the roadmap printer, etc. This is an open lab for you to have hands on keys.	50
CL - Alt	Know Thyself... At Work	Part presentation, part open discussion, this unique session will focus on offering philosophies and practical tips around increasing the wisdom we have about ourselves as we navigate our corporate lives. Using conscious leadership principles as a guide, we will cover topics such as empathy in the workplace, understanding and working through our internal drama, and the benefits of meditation and silence.	60
CL - Alt	The Concepts of Creativity	The concepts of Creativity are tools and habits that help you to become more creative (and your team!). Some of the training shocked me. During this session you will learn simple tricks and methods to encourage a more creative environment within your teams. Creativity training includes emotional intelligence and behaviors aspects all in one.	60
CL - Alt	Managing People	Do you struggle with successfully manage and motivate your staff? Are you looking for ways to provide more value to those people that report to you - helping them progress in their career and find satisfaction in their jobs. This class will explore mainstream theories and ideas to help you help them.	60
CL - Funct	Demand Management OOTB Introduction	Do you want to understand the OOTB configuration and functionality of demand management? In this class, we will review the OOTB objects, views, and functions of ideas, incidents, and other related areas. We will cover both classic and newUX highlighting differences.	60
CL - Funct	Project Management OOTB Introduction	Do you want to understand the OOTB configuration and functionality of project management? In this class, we will review the OOTB objects, views, and functions of projects, financial plans, tasks/assignments, IRC, and other related areas. We will cover both classic and newUX highlighting differences.	60
CL - Funct	Resource Management OOTB Introduction	Do you want to understand the OOTB configuration and functionality of resource management? In this class, we will review the OOTB objects, views, and functions of assignments, allocations, and other related areas. We will cover both classic and newUX highlighting differences.	60
CL - Funct	Financial Management OOTB Introduction	Do you want to understand the OOTB configuration and functionality of financial management? In this class, we will review the OOTB objects, views, views, and functions of financial plans, rates, and other related areas. We will cover both classic and newUX highlighting differences.	50
CL - Funct	Portfolio Management OOTB Introduction	Do you want to understand the OOTB configuration and functionality of portfolio management? In this class, we will review the OOTB objects, views, and functions of portfolio management.	50
CL - Funct	Roadmap Management OOTB Introduction	Do you want to understand the OOTB configuration and functionality of roadmap management? In this class, we will review the OOTB objects, views, and functions of roadmap management.	50
CL - Funct	Demand Management Best Practices	Are you starting a demand management implementation or do you want to compare how you are using these functions vs. others or best practices? In this class we will discuss some best practices from successful customers.	50
CL - Funct	Project/Financial Management Best Practices	Are you starting a project/financial management implementation or do you want to compare how you are using these functions vs. others or best practices? In this class we will discuss some best practices from successful customers. Rego Wagile Board	60
CL - Funct	Portfolio/Roadmap Management Best Practices	Are you starting a demand/portfolio management implementation or do you want to compare how you are using these functions vs. others or best practices? In this class we will discuss some best practices from successful customers.	60
CL - Funct	Resource Management Best Practices	Are you starting a resource management implementation or do you want to compare how you are using these functions vs. others or best practices? In this class we will discuss some best practices from successful customers.	60
CL - Funct	Demand Management Round-table	Do you want to talk to other customers that are using or plan to use demand management? In this moderated Round Table where customers can share experiences and provide insights on process, configurations, challenges, and successes. We will divide into small groups and discuss customer selected topics - 100% sharing.	50
CL - Funct	Project Management Round-table	Do you want to talk to other customers that are using or plan to use project management? In this moderated Round Table where customers can share experiences and provide insights on process, configurations, challenges, and successes. We will divide into small groups and discuss customer selected topics - 100% sharing.	50
CL - Funct	Resource Management Round-table	Do you want to talk to other customers that are using or plan to use resource management? In this moderated Round Table where customers can share experiences and provide insights on process, configurations, challenges, and successes. We will divide into small groups and discuss customer selected topics - 100% sharing.	50

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CL - Funct	Financial Management Roundtable	Do you want to talk to other customers that are using or plan to use financial management? In this moderated Round Table where customers can share experiences and provide insights on process, configurations, challenges, and successes. We will divide into small groups and discuss customer selected topics - 100% sharing.	50
CL - Funct	Portfolio/Roadmap Management Roundtable	Do you want to talk to other customers that are using or plan to use portfolio/roadmap management? In this moderated Round Table where customers can share experiences and provide insights on process, configurations, challenges, and successes. We will divide into small groups and discuss customer selected topics - 100% sharing.	60
CL - Funct	Resource Manager Best Practice "Day in the Life"	This class will provide a list of daily and weekly activities that every resource manager should follow to leverage Clarity more effectively.	60
CL - Funct	Project Manager Best Practice "Day in the Life"	This class will provide a list of daily and weekly activities that every project manager should follow to leverage Clarity more effectively.	60
CL - General	Sunday Reception	Welcome Reception	120
CL - General	Monday Breakfast	Rego - Intro	10
CL - General	Monday Lunch - Vendor	Key Rego Innovations - Rego Wagile Board, AIR, Extractor	20
CL - General	Monday Breakfast	Announcements	10
CL - General	Tuesday Lunch - Vendor	IT Design	20
CL - General	Tuesday CA Product Roadmap	Broadcom	40
CL - General	Wednesday Breakfast	Announcements	10
CL - Gov	Portfolio Management Expert Panel	Do you have a question related to portfolio management that you have wanted to ask a Clarity expert or a customer that has already implemented? In this session, a panel of experts will answer questions on best practice, lessons learned, implementation, and functionality.	
CL - Gov	Financial Management Expert Panel	Do you have a question related to financial management that you have wanted to ask a Clarity expert or a customer that has already implemented? In this session, a panel of experts will answer questions on best practice, lessons learned, implementation, and functionality.	
CL - Gov	Resource Management Expert Panel	Do you have a question related to resource management that you have wanted to ask a Clarity expert or a customer that has already implemented? In this session, a panel of experts will answer questions on best practice, lessons learned, implementation, and functionality.	
CL - Gov	Demand Management Expert Panel	Do you have a question related to demand management that you have wanted to ask a Clarity expert or a customer that has already implemented? In this session, a panel of experts will answer questions on best practice, lessons learned, implementation, and functionality.	
CL - Gov	Project/Schedule Management Expert Panel	Do you have a question related to project/schedule management that you have wanted to ask a Clarity expert or a customer that has already implemented? In this session, a panel of experts will answer questions on best practice, lessons learned, implementation, and functionality.	
CL - Gov	RM/PM/TM/BM User Interface Tips and Tricks	Do you find Clarity difficult to use? This class will explore a number of little configuration changes that an individual can make so Clarity is more helpful in providing support for resource and project managers. Our goal in this session is to have you say at least 5 times, "I didn't know you could do that!"	60
CL - Gov	6 Industry Trends for PPM	What should I expect to see within my organization related to PM over the next couple of years? How should I prepare my PMs, PMOs, or myself to embrace the new trends within the industry. This class will share Rego's observations on industry trends within PPM.	60
CL - Gov	Adoption and Perception Strategies	Do you need to increase user adoption? Participate in this interactive discussion on the best practices for energizing your user base and increasing Clarity value perception.	50
CL - Gov	Agile Primer	Would you like to get an overview of the fundamentals of Agile? This session will dispel the misconceptions of Agile and provide an understanding and definition of terms such as "bi-modal", "Scrum", "Kanban", "weighted shortest job first" and "SAFe". We will also talk about how Clarity fits into the Agile discussion and provide thoughts and practices on how PMOs are responding to this trending methodology.	50
CL - Gov	Agile Transformation What to Expect	Agile is here to stay, but waterfall may be as well. Companies around the world struggle with living in a bimodal development world, while trying to go through an agile transformation. This session will be a working sessions to discuss best practices and lessons learned within companies that have gone through agile transformations. We will also review SAFe as a potential approach.	110
CL - Gov	Application Portfolio Mgmt. Business Value	Does your organization want to implement application portfolio management? Are you trying to determine the value in implementing APM? Are you struggling to know what tool you should use and what data is important to collect? This session will review specific use cases of companies that have implemented APM and effectively used the data to drive value for the organization.	50
CL - Gov	Clarity - Agile Integration Bi-Modal IT	Are you struggling with implementing Agile tools in your organization in addition to Clarity? This class will review best practices for implementing agile tools in conjunction with Clarity - living in a Bi-Modal world. We will discuss how Clarity can be used to govern both types of work and teams and how Agile tools should interface into Clarity. Rego Wagile Board	60
CL - Gov	Clarity Integrations Most Common	What integrations are the most requested and the most utilized? This class will review the most common interfaces to and from Clarity, including best practice use cases and lessons learned from real implementations.	60

Class Code	Name	Description	Duration (minutes)
CL - Gov	Clarity Ongoing Enhancement Process Best Practices	DO you want to understand what other organizations are doing to manage ongoing Clarity enhancements and releases? This class will review some best practices we have seen within our customers to managing a successful backlog of Clarity work.	60
CL - Gov	Clarity Support Organization Best Practices	Can your Clarity support team become more efficient? This class will discuss how other Clarity users solve issues, discover solutions, and successfully use Clarity. We will review industry best practice and how to support your user base with the optimal team.	50
CL - Gov	Capitalization Calculation Best Practices	Most organizations that use Clarity have some requirements for training capital vs. operating work. We have seen so many ways for calculating capitalization, and we want to share some of the most common methods and discuss innovative ways (in light of agile processes) that are being implemented in some of our customers.	
CL - Gov	Contract/Vendor Mgmt Clarity Role	Are you tracking your vendor contracts outside of Clarity? Have you ever considered moving the data into Clarity? This session will review a set of use cases where Clarity is being used to manage vendor contracts and how they are linked to resources, projects, and time to drive efficiencies in monitoring contracts and comparing actuals to invoices.	50
CL - Gov	Creating Training Videos and Other options (CAPA/LetzNav)	Would you like to create digital training videos to increase user adoption? Learn how to use Camtasia Studio to make your own visual, educational FAQ. It's a flexible and easy-to-use desktop tool for screen recording, voice over, video editing, production, and content-sharing.	60
CL - Gov	Dashboards/Metrics Best Practices	Are you looking for some great examples of dashboards that include metrics/KPIs? This session will review a host of sample metric dashboards in use today that can spark ideas for you to implement in your company.	60
CL - Gov	Estimation Best Practices	Does project and idea estimation take too long and lack visibility? This class will address one of the most common pain points within organizations: how to involve the right people within a timely project estimate. Learn some Rego best practices for defining, calculating, and modifying idea and project estimates, so you can increase throughput and ROI.	
CL - Gov	Excel and Clarity Working Together	No matter how hard we try, many organizations cannot pry Excel out of the hands of project and resource managers. In this class we will explore possibilities that give up the battle and embrace Excel as a great data entry tool. We will show some neat case studies on quick Excel integrations deployed at customers.	60
CL - Gov	Increasing Data Compliance	Are you struggling to get data compliance within your instance of Clarity? This class will talk about common compliance problems and discuss potential solutions to help your increase compliance within your organization.	60
CL - Gov	Latest Clarity Release Value Overview	Are you on an older version of Clarity? Do you want to understand the value of the new features and functions in recent versions? This class is a demonstration of the new features and the value of these features for customers.	60
CL - Gov	Lessons Learned Best Practices	Have you ever thought about tracking customer feedback as part of your project closure? This class will show how lessons learned can be entered and tracked within Clarity.	50
CL - Gov	Maturity Portfolio Planning What to Aspire To	How do I mature my portfolio planning? What is my organization's next steps in maturing our portfolio planning processes, and how can Clarity or other tools help? This class will review industry trends related to portfolio planning and talk about what each organization should aspire to portfolio processes.	60
CL - Gov	Manage Schedules Externally - MSP/Smartsheet OOTB and Rego Connectors	Struggling to use an external scheduler like MS Project or Smartsheet with Clarity or investigating its potential? Learn how to effectively use these tools with Clarity in this training, which includes best practices and lessons learned. We will show both OOTB and Rego build connectors that will make the bidirectional connections seamless.	60
CL - Gov	Non-IT Use Cases Community Sharing	IT is the most common PPM use case, but we are seeing more and more non-IT groups embrace Clarity. This class will go through the most common PPM use cases outside of IT - Engineering, NPD, PSA, Audit, Marketing, etc.	
CL - Gov	Ongoing Training/Mentoring Best Practices	Do you struggle with how to implement a perpetual education program that continues to add value within the organization? This session will discuss best practices in the creation and structure of an ongoing training/mentoring approach that assist with Clarity adoption.	50
CL - Gov	An alternative to Program Collections for Reporting	"Collections" - are a JPMC customization milestone and financial status across a user-defined portfolio. A Portfolio manager is able to select milestones from across a collection of initiatives, programs, and projects to monitor the health of the portfolio. The portfolio manager is also able to establish "collection" milestones and establish status reports at the collection level. [JPMC Case Study]	50
CL - Gov	Organizational Change Management Introduction	Have you heard of Change Management but you're not quite sure what it is exactly? This introductory class will provide a high-level overview covering the basics of Change Management as a practice to help your projects reach their goals and obtain benefits realization more quickly.	60
CL - Gov	PPM Roadmap Always Have a Vision	We have found that one of the keys to long term success within PPM is to have a living strategic roadmap. An organization must have a vision of where they want to be and must keep moving forward. This session will review the key elements needed to create an effective roadmap that can drive increased maturity and excitement within your organization.	60
CL - Gov	Program Management Best Practices	Do you want to know the best practices for implementing program management within Clarity? More and more companies are moving to a form of program management, where projects may not be individually funded, but programs are funded instead. We will walk through how to leverage Clarity for program management, including use cases and what can and cannot be used OOTB.	

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CL - Gov	Organizational Change Management Advanced	Are you already familiar with Change Management as the process, tools, and techniques to manage the people side of change? This advanced class will walk you through detailed process and tools to assist you in your Change Management journey to implement a PPM tool (or any project within your organization).	60
CL - Gov	RegoLink & RegoXchange Offering Review	Have you looked in the regoXchange or reviewed Rego's innovation offerings? This class will show you the power of Rego's pre-built content library, integrations, and other assets. See example after example of portlets, processes, and materials you can use to add value to your instance of Clarity. Learn how you can introduce email based approvals with Rego's action item responder. Get a peak at Rego's new MSP integration that avoids the issues faced with the OOTB integration. Finally, understand Rego's pre-built connectors and how they can benefit your instance.	60
CL - Gov	Reporting Strategies	Are you overwhelmed by all the new reporting changes and options? This class will explore the various reporting tools available in Clarity and help you understand the best way to output your data. We will provide use cases and examples to assist you in developing a reporting strategy for your organization.	60
CL - Gov	RMO Creation and Optimization	Does your organization struggle with resource management? Have you considered creating a Resource Management Office (RMO)? This session will review how some organizations are using RMOs to drive adoption and effectively manage resources, including real world examples of RMO setup and execution.	60
CL - Gov	Roadmaps in the New UX	Have you heard about the new Roadmap features in 15.4? Come see what all of the hype is about.	50
CL - Gov	Selling the Value of PPM	Do some folks in your organization see Clarity as worthless or of little value? In this class we will discuss how to increase the value perception of Clarity and innovative ways to sell the value Clarity provides with stakeholders and users.	50
CL - Gov	ServiceNow & Clarity Integration Options	For clients that have both ServiceNow and Clarity, passing information between the systems becomes vital for the enterprise with both ITSM, Demand, and PPM toolsets. One of the biggest areas of interaction is around Demand Management. Come and see Rego's Integration solution which flexibly allows for ServiceNow records (Incident, Problem, Idea, Enhancement, and Demands) to generate Clarity Ideas or Projects.	50
CL - Gov	ServiceNow PPM Demo	Has the ServiceNow team been pushing ServiceNow's PPM product within the organization? This class is a demonstration of ServiceNow's PPM product with the goal of providing information on what it does and does not do. This is not a sales presentation or a feature by feature comparison with Clarity.	60
CL - Gov	Project Management Minimizing the Risk of Failure	"Do you want to improve the success of your projects. This class will discuss some lessons learned on making projects more successful. We will discuss things like: <ul style="list-style-type: none"> • Developing Robust Test Plans, Creating Effective Use and Test Cases and Implementing Test Scripts that make sense. • Why Failures Occur and What you can do to minimize the impact and plan for Success: Case Study in Lessons Learned. • Developing, testing, fine tuning and executing deployment plans for success." 	50
CL - Gov	Metrics Positive and Negative Impacts	Have you ever experienced the downside of metrics? This class is a working session that review different types of metrics and the problems they uncover as well as the problems they can cause. Learn how to balance your positive and negative metric impacts.	60
CL - Gov	PMO Value Metrics Tips and Tricks	Are you considering or analyzing PMO value metrics? This class is a working session will cover lessons learned in PMOs, so you can craft guiding metrics, with or without a tool.	
CL - Gov	PMO Continuous Assessment Best Practices	Are you ready to implement a continuous improvement practice within your PMO? This class is a working session to help build and sustain a continuous assessment initiative within your PMO, helping to manage goals and objectives from start-up through maturity. We will also discuss growth mapping to processes, tools and strategic objectives.	50
CL - Gov	PMO Maturity Assessment	How mature is your PMO? Where do you go from here? This class is a working session includes an exercise to assess how far you've come and help direct your course.	50
CL - Gov	Document Management Clarity Options	How are other companies storing or managing documents? This session will discuss options for using native Clarity, linking to SharePoint, connecting directly to SharePoint, using Google docs, as well as other options. This session will also discuss options for document approval workflows within Clarity for both collaborative documents and attachment fields.	50
CL - Gov	NPD Use Cases	Are you an NPD Clarity user? This session is dedicated to NPD users to discuss some of the unique requirements and configurations needed to support project management for new product development.	60
CL - Gov	Calculated Project Health Automation Alternatives	Executives use reports to try and identify projects that are in trouble and those that have a high probability of being in trouble—Clarity should be able to automate this. In this class we will explore traditional earned value management, but we will also look at alternatives put in place to get some objective measures of health without requiring a detailed EVM.	50
CL - Gov	Leading Change	With every new PPM process, the organization must adopt change. Change is constant in an organization. This session will talk about keys to successfully leading change vs. just implementing change in your organization.	
CL - Gov	PPM Governance Framework	Are you struggling with decision making processes? This session will show you the ins and outs of how a good governance framework provides the foundation for better project decisions to help achieve goals and finish on time and within budget.	50
CL - Gov	Stakeholder Management	People are the #1 key to successful implementation, acceptance and sustaining adoption after the project is long gone. Find out some tips and tricks on how to keep those key stakeholders engaged.	50

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CL - Gov	Using APM App Rationalization	This session will walk through a step by step approach to doing application rationalization within your organization. The session will also review how to sell the benefits and process within your organization.	50
CL - Gov	Stage Gating	How do companies track stage gates within Clarity? This session will review some best practices for tracking, monitoring, and approving stage gates within Clarity. We will discuss pros and cons of various options to help you select the best method for your company.	50
CL - Gov	Time Tracking Best Practices & Alternatives	Is there a way to simplify time tracking? Time is a function 90% of companies use. What are ways to have time be less of a burden to users? How can you minimize the negative perception? This session will discuss options within Clarity or outside Clarity to make time tracking less of a burden for all.	50
CL - Gov	Upgrades Best Practices	There's an upgrade in your future. Do you want to understand the costs, durations, and lessons learned? We'll review existing and upcoming releases, the pros and cons of moving to various versions, and upgrade strategies, so you can prepare your budget and plan.	50
CL - Gov	When, Why, and How to Stay OOTB	Did you stray from OOTB? Was that the right decision? This will be a discussion on pros and cons of sticking to Clarity's stock attributes, views, and general capabilities. When does it make sense to avoid custom configuration? Conversely, when does it make sense to move beyond the standard OOTB setup?	60
CL - Gov	"ITFM and PPM Better Together"	Most organizations use Clarity as part of an annual planning process, in conjunction with an ITFM or financial system. There is often a struggle to know where Clarity fits into the process and how to effectively connect the data and processes between these tools. In this class, we will discuss how a PPM tool and an ITFM tool fit together to support annual planning.	
CL - Gov	Keys To a Successful PPM Deployment	Are you preparing for a PPM deployment within your organization? Maybe a new business unit, or a new set of functions? This class will go through some tested principles that will ensure your deployment is more successful.	60
CL - Gov	Run IT as a Business: Technology Business Management (TBM) / ITFM with Apptio	What is Technology Business Management (TBM) or IT Financial Management (ITFM)? Why is it important for IT? This session explores the need for TBM and how it drives significant cost optimization and more effective business-technology management practices. The class reviews the TBM framework, taxonomy, and model and how TBM processes and tools compliment your existing investment in PPM tools.	50
CL - Gov	Manage your technology finances with agility: IT Budgeting / IT Planning Approaches and Tools	Does your IT organization struggle with IT budgeting and annual planning? Does your annual budget and planning process take months? This session explores leading approaches and purpose built tools to shorten your budget cycle, align resources to business needs, and plan resources into future years while reducing errors and manual effort.	50
CL - Gov	Quantify the value of agile: Agile Executive Dashboarding	Do you want to analyze cost and utilization of agile development resources? Do you struggle with integrating financial information with work execution information from agile tools such as CA Agile Central, Jira or VersionOne? This session explores reporting and dashboarding approaches to provide technology leaders with KPIs and trends for agile execution and views that relate agile team activity with cost and delivery.	50
CL - Gov	Proactive insights and analytics for TCO: Tools and Data Sources to help calculate TCO	Does your organization struggle to understand your fully burdened TCO for the applications that enables your business? Do you use spreadsheets and disparate data sources to manually calculate TCO? This session explores the data sources needed to calculate the fully burdened TCO for applications and the tools in the marketplace to track spending and provide trends of applications broken down by run/dev costs.	50
CL - Gov	Using Blueprints in the newUX Best Practices	Struggling to figure out how to best organize your blueprints? This class will walk through best practice blueprint design, including how many to have, how to use channels, using custom subobjects within the blueprint, swapping blueprints at various project stages to mimic project phases or even ideas. We'll highlight some of the creative ways we've seen blueprints used in client implementations.	50
CL - Gov	Resource staffing and Teams using the new UI	Resource Management is one of the most challenging areas of PPM to implement. Not because it's difficult, but because it's time consuming for Resource Managers. Learn how to leverage the NewUI Staffing & Teams to quickly and painlessly implement Resource Management while also reducing the time that resources managers spend in the tool. We will highlight best practices and quick wins that are easy to learn and implement and that will surely turn your Resources Managers into staffing super stars!	50
CL - Gov	Office 365 for Projects and Teams	Does your company have Office 365, but you're not sure what it can do for you? This session will cover what Office 365 is, and provide insights into how Office 365 can help your teams work faster, and work smarter.	50
CL - Gov	Getting More Value from SharePoint in PPM	Are your project teams using SharePoint effectively and getting the most value out of it? Is document management a daily struggle? Learn how to use SharePoint with Clarity in a more seamless way to improve collaboration and team productivity.	60
CL - Gov	Surveys and Project Audit/ Quality Metrics Clarity and SharePoint working together	Have you ever thought of using Clarity for Survey's or quality audits? How would you like to create dashboards with metrics from surveys, lessons learned, project audits and quality? In this class we will review a customer use case where all of this is done in Clarity - linking to SharePoint to capture survey results and then produce dashboards inside of PPM and SharePoint based on some very specific metrics.	50
CL - Gov	Migrating to the newUX Best Practice and Lessons Learned	Are you still using all classicUX? Are you wondering how and when you should transition to the newUX? This class will be a practical guide on how to know what to move and when to move. We will discuss real use cases and help provide guidance on this strategic decision. [PMC to provide case study]	60

Class Code	Name	Description	Duration (minutes)
CL - Gov	Capturing Value and Strategic Planning	Are you considering the use of Clarity's benefits tracking for planned and/or realized benefits? How do you track benefits that cannot be monetized? Did you know Clarity has a FREE module that has the ability to track value metrics? Rego will walk through some use cases where firms have been able to track strategic value, including monetary benefits, non-monetary benefits, and metrics related to them.	50
CL - Gov	Beyond IT Business Transformation	Are you considering expanding Clarity from the IT realm into the business realm? This class will show you how other organizations use Clarity for business transformation with some exciting new CA/Rego content packs.	50
CL - Gov	Clarity and Rally Integration OOTB and Rego	Have you considered using Rally in conjunction with Clarity? Have you seen or heard about the OOTB connector? This class will go through the OOTB connector in detail, and show how Rego has built our ad-ons to enhance the connectivity between these two tools.	60
CL - Gov	Transition to On Demand	Are you considering moving to On Demand? This class will provide lessons learned while we walk you through business cases, conversion time-lines, and the advantages of both hosting strategies.	50
CL - Gov	ITBM Ecosystem & Competitive Analysis	Do you know what other PPM, APM, Agile, ITFM and other tools are out in the marketplace? Have you ever taken a strategic look at the key IT processes and the tools that exist to support them? Have you been asked to evaluate and recommend a PPM tool? This class will review the ITBM tools and give you a look at some of the pros and cons of tools on the market. We will also provide 6 keys to Evaluating a PPM Solution.	60
CL - Gov	How to Design Professional-Looking Reports	We once had a client refer to the reports they developed as the "Fisher-price" reports. Reports should be built with consistency, using graphic design principles. Join a Rego architect and UX designer to learn some fundamental graphic design principles such as grid theory, ink-to-data ratio, flow and balance, etc. Come prepared to be "wow-ed".	50
CL - Gov	Apptio and Clarity, Complementary Tools	Does your organization own Apptio or looking to purchase it? In this session we will dive into what Apptio is and how it complements your current Clarity solution	50
CL - Gov	Introducing Apptio Project Financial Planning	Despite having Clarity, do you find you still do most of your project financial planning in excel? Learn how Apptio PFP and PIP can give your organization more robust project financial capabilities and get you out of excel	50
CL - Gov	Introducing Apptio Agile Insights	In this new bi-model IT environment, does your organization lack insights into what agile work is being done and what value is being delivered? Learn how Agile Insights can merge data from multiple agile tools and Clarity to bring together a total picture of the value IT is delivering	50
CL - Gov	Introducing Apptio Agile Financial Planning	Despite becoming "Agile", are your governance processes stuck in waterfall? Do you struggle to fund teams instead of projects? Do you want to get rid of time tracking and still capitalize? Learn how Agile Financial Planning can bring agility to your governance processes	50
CL - Gov	Use Clarity for Reverse Billing - Vendor Payment Generation	Sonic has a process in which once the contractor timesheets are approved, they immediately go to the Sonic Accounts Payable as approved invoices. The vendor does not need (and is told not to) send end of month invoices, and there is no other handling of the invoice needed internally - it was approved when the timesheet was approved. It saves a great deal of administrative time, and speeds overall payment to the vendors.	
CL - TechADV	Data Model Intermediate	Do you have enough experience with the data model to be dangerous - maybe just the basic project and resource tables? This class will take you to the next level in understanding the Clarity data model and provide training on how to write queries within Clarity for use in your portlets and reports.	60
CL - TechADV	NSQL Portlets Intermediate	Do you have basic NSQL and grid portlet knowledge along with the desire to step it up another level? This class will teach you how to create a simple chart portlet and then walk you through the steps required to build the more complex drilldown portlet.	60
CL - TechADV	Integrations Overview	Do you want to add interfaces to your Clarity instance? This class will review the pros and cons of various integration methods and provide best practice on how to handle various interfaces. We'll walk you through specific interface examples and showcase Rego's pre-built interface sets you can leverage to reduce the time and cost of implementation.	60
CL - TechADV	GEL Scripts Introduction	Have you never used GEL within Clarity? This class will teach you the basics of leveraging GEL within your workflow process. It's one of the most powerful and underutilized capabilities in Clarity for updating objects, sending emails, and XOGing. This class is designed for those that have never used GEL before.	50
CL - TechADV	GEL Scripts Intermediate	Do you have a basic understanding of GEL scripts but need to a better understanding of how they work? This class will teach you how to XOG data in and out of objects in GEL as well as perform basic emails inside GEL.	50
CL - TechADV	Performance Optimization SQL Tuning and Jaspersoft Tricks	Are your reports and portlets performing well? This class will walk through specific SQL tuning tricks to make queries run faster, increase end-user satisfaction, and smooth-out system performance. This is an easy way to promote efficient future development and make a huge, positive impact on user experience. [JPMC to provide case study]	50
CL - TechADV	Technical Round Table Q&A	Could you use advice on specific, advanced technical issues? Participate in this moderated Q&A discussion on complex technical issues and how to solve them.	50
CL - TechADV	Data Model Advanced	Do you have a good grasp on the data model for timeslices? This class will be a detailed discussion of what they are, how to access them in sql, how to structure them, custom time slices, etc.	60
CL - TechADV	NSQL Portlets Advanced	Are you ready to build some advanced portlets? This class will teach you how to build very complex portlets, for example tapping into time-scaled data to create a two-dimensional portlet. You will also learn how to build a hierarchical list where data is displayed in expandable levels to show parent/child relationships.	60

Class Code	Name	Description	Duration (minutes)
CL - TechADV	Building an Inbound File Based Integration Lab	Do you want to know more about building integrations using a flat file placed on an SFTP Server? This session will be a hands-on lab to build an inbound flat file integration and discuss best practices around error handling.	60
CL - TechADV	Java in GEL	Are you already an advanced GEL script user and you are looking to take your GEL to the next level using Java? This class is not for the faint of heart - we will delve into advanced java within GEL scripts.	50
CL - TechADV	HTML Portlets Advanced	Have you ever wanted to build portlets that were not limited by the out-of-the-box portlet types? This class will explore some of the options to build eye-popping portlets using HTML, including calendars, Kanban boards, tile-based project lists, and some special Star Wars themed communication portlets.	50
CL - TechADV	Creating Channels and Links	Have you experimented with the newUX channels and links? Our technical experts have unlocked these capabilities to allow you to be creative in what you can do within the newUX. Come and learn how with this hands on session.	50
CL - TechADV	Configuration/ Administration in the New UX	This class will focus on the setup of the new UX. This class will include topics such as: turning on new UX, setting up links, blueprints, and configuration of tiles and objects. We will also explain how the new UX and the Classic UX interact when it comes to administration (e.g., if I build a process in classic, does it still get triggered in new UX? if I add a new attribute in classic, how is it exposed in new UX?).	50
CL - TechADV	Outbound File Based Integrations w/ External BI Extracts	Do you want to know more about building outbound integrations using a flat file placed on an SFTP Server? Does your organization have an external BI tool like Cognos, Tableau, Domo, or Qlikview? This session will review strategies for getting data into your corporate BI tools. We will also show Rego's data extraction tool and how it can be used for all outbound file based integrations to save money and time.	50
CL - TechADV	Technical Lab	Could you use advice on specific, advanced technical issues? Participate in open lab to get help on real technical items - get some free technical consulting time.	1/2 Day
CL - TechBEG	Administration Beginner	Learn basic administrative tasks in this basic administration Clarity training, which includes setting up resources, security groups, OBSs, lookups, time reporting periods, fiscal time periods, calendars, jobs, and timeslices. These activities are focused on ongoing support vs. new configuration.	Full Day
CL - TechBEG	Administration Advanced	Learn advanced administrative development tasks—including Objects and Fields, Object Portlets, Basic Processes, and XOG. In the last portion of this class we will walk through the high level data model within the Clarity database and walk through some basic NSQL portlets. This is a more technical class focusing on basic configurations - designed for non-technical people (especially the last 3 hours of the day)	Full Day
CL - TechRPT	Jaspersoft Studio Beginner	Learn the basics of creating Jaspersoft studio reports. This session will walk through basic features and introduce report development utilizing the basic report capabilities of Jaspersoft Studio such as Text Fields, Frames, Static Text, Breaks, Lines and Common Page Information Components, Grouping/Sorting, Status Indicators, Dynamic Images, Input Controls, and Basic Charting.	Full Day
CL - TechRPT	Jaspersoft Studio Advanced	"Already have a base understanding of Jaspersoft Studio development? This session will include advanced topics like: duplicating and modifying an OOTB report, Multiple Data-sets, Subreports, Charting, Widgets integration, and Crosstabs. The detailed agenda is as follows: Jaspersoft Advanced – Out of the Box Customization (2 hours) • OOTB Reports, OOTB Domains, Resource Bundles, Security – Access Grant Schemas Jaspersoft Advanced – Chart Development (2 hours) • Explore multiple advanced charting techniques and types, using built-in charting components. Including: Properties (Colors, Plot options, Sizing, Gauges, Etc.), Dual pie chart, Time series, Heat map Jaspersoft Advanced – Scriptlets (2 hours) • Introduction to the basics of Jaspersoft Studio Scriptlet development, utilizing java libraries in custom java classes to perform complex tasks in a simple manner. Jaspersoft Advanced – Roundtable (1 hour) • Crystal capabilities missing in Jaspersoft Studio, Sharing examples, report bursting need, automation needs, working with internal BI groups"	Full Day
CL - TechRPT	Jaspersoft Ad Hoc Beginner	Learn how to take advantage of the ad-hoc reporting capabilities of Jaspersoft, which comes embedded in Clarity 14.2 and later. This class is designed to provide hands on exercises to teach individuals how to utilize the power of this new product. As users begin building their own reports and dashboards, the burden on developers will decrease and Clarity perception and adoption will increase.	1/2 Day
CL - TechRPT	Jaspersoft Ad Hoc Beginner	Learn how to take advantage of the ad-hoc reporting capabilities of Jaspersoft, which comes embedded in Clarity 14.2 and later. This class is designed to provide hands on exercises to teach individuals how to utilize the power of this new product. As users begin building their own reports and dashboards, the burden on developers will decrease and Clarity perception and adoption will increase.	1/2 Day
CL - TechRPT	PowerBI Dashboards Beginner	Clarity now allows an external ODTA connector. Do you want to see the capabilities of PowerBI and how this BI tool can be used to report against the Clarity database? This class is a hand on beginner training class for PowerBI - learn how to build basic reports against the Clarity data warehouse.	1/2 Day

Class Code	Name	Description	Duration (minutes)
SN - Alt	Know Thyself... At Work	Part presentation, part open discussion, this unique session will focus on offering philosophies and practical tips around increasing the wisdom we have about ourselves as we navigate our corporate lives. Using conscious leadership principles as a guide, we will cover topics such as empathy in the workplace, understanding and working through our internal drama, and the benefits of meditation and silence.	
SN - Alt	The Concepts of Creativity (Jacob)	The concepts of Creativity are tools and habits that help you to become more creative (and your team!). Some of the training shocked me. During this session you will learn simple tricks and methods to encourage a more creative environment within your teams. Creativity training includes emotional intelligence and behaviors aspects all in one.	
SN - Funct	Idea/Demand/Project Management OOTB Introduction	Do you want to understand the OOTB configuration and functionality of demand/idea/projects management? In this class, we will review the OOTB objects, views, and functions of ideas, demands, and projects.	60
SN - Funct	Resource/Portfolio Management OOTB Introduction	Do you want to understand the OOTB configuration and functionality of resource and portfolio management? In this class, we will review the OOTB objects, views, and functions of resource and portfolio management.	60
SN - Funct	Demand/Idea/Project Management Best Practices	Are you starting a demand/idea management implementation or do you want to compare how you are using these functions vs. others or best practices? In this class we will discuss some best practices from successful customers.	50
SN - Funct	Resource/Portfolio Management Best Practices	Are you starting a portfolio management implementation or do you want to compare how you are using these functions vs. others or best practices? In this class we will discuss some best practices from successful customers.	50
SN - Funct	Demand/ Project Management Expert Rego Panel (Or Roundtable)	Do you have a question related to demand management or project management that you have wanted to ask a ServiceNow PPM expert or a customer that has already implemented? In this session, a panel of experts will answer questions on best practices, lessons learned, implementation, and functionality.	50
SN - Funct	Resource/ Financial/ Portfolio Management Expert Rego Panel (Or Roundtable)	Do you have a question related to portfolio/financial/resource management that you have wanted to ask a ServiceNow PPM expert or a customer that has already implemented? In this session, a panel of experts will answer questions on best practice, lessons learned, implementation, and functionality.	50
SN - Funct	Resource Manager Best Practice "Day in the Life"	This class will provide a list of daily and weekly activities that every resource manager should follow to leverage ServiceNow PPM more effectively.	60
SN - Funct	Project Manager Best Practice "Day in the Life"	This class will provide a list of daily and weekly activities that every project manager should follow to leverage ServiceNow PPM more effectively.	60
SN - Funct	Excel and ServiceNow Working Together	No matter how hard we try, many organizations cannot pry Excel out of the hands of project and resource managers. In this class we will explore possibilities that give up the battle and embrace Excel as a great data entry tool. We will show some neat case studies on quick Excel integrations deployed at customers.	60
SN - Funct	Creating ServiceNow Dashboards	ServiceNow's re-designed dashboards are extremely robust and presentation-worthy. You can now create beautiful interactive reports & dashboards in just a few easy clicks, without having to be a developer. We will walk you through how to easily create widgets and pull them together into a stunning dashboard	60
SN - General	Wednesday Reception	Welcome Reception	120
SN - General	Thursday Breakfast	Rego - Intro	10
SN - General	Thursday Lunch	Key Rego Innovations - Rego Wagile Board, Kits, etc.	20
SN - General	Thursday ServiceNow Product Roadmap	ServiceNow	40
SN - General	Friday Breakfast	Announcements	10
SN - Gov	6 Industry Trends for PPM	What should I expect to see within my organization related to PM over the next couple of years? How should I prepare my PMs, PMOs, or myself to embrace the new trends within the industry. This class will share Rego's observations on industry trends within PPM.	60
SN - Gov	Agile Primer	Would you like to get an overview of the fundamentals of Agile? This session will dispel the misconceptions of Agile and provide an understanding and definition of terms such as "bi-modal", "Scrum", "Kanban", "weighted shortest job first" and "SAFE". We will also talk about how ServiceNow PPM fits into the Agile discussion and provide thoughts and practices on how PMOs are responding to this trending methodology.	50
SN - Gov	Application Portfolio Mgmt. Business Value	Does your organization want to implement application portfolio management? Are you trying to determine the value in implementing APM? Are you struggling to know what tool you should use and what data is important to collect? This session will review specific use cases of companies that have implemented APM and effectively used the data to drive value for the organization.	50
SN - Gov	Ongoing Training/Mentoring Best Practices	Do you struggle with how to implement a perpetual education program that continues to add value within the organization? This session will discuss best practices in the creation and structure of an ongoing training/mentoring approach that assist with ServiceNow adoption.	50
SN - Gov	Organizational Change Management Introduction	Have you heard of Change Management but you're not quite sure what it is exactly? This introductory class will provide a high-level overview covering the basics of Change Management as a practice to help your projects reach their goals and obtain benefits realization more quickly.	60

Class Code	Name	Description	Duration (minutes)
SN - Gov	ITBM Roadmap Always Have a Vision	We have found that one of the keys to long term success within ITBM is to have a living strategic roadmap. An organization must have a vision of where they want to be and must keep moving forward. This session will review the key elements needed to create an effective roadmap that can drive increased maturity and excitement within your organization.	60
SN - Gov	RMO Creation and Optimization	Does your organization struggle with resource management? Have you considered creating a Resource Management Office (RMO)? This session will review how some organizations are using RMOs to drive adoption and effectively manage resources, including real world examples of RMO setup and execution.	
SN - Gov	Selling the Value of ITBM	Do some folks in your organization see ServiceNow ITBM as worthless or of little value? In this class we will discuss how to increase the value perception of ITBM and innovative ways to sell the value ITBM provides with stakeholders and users.	60
SN - Gov	ITBM Ecosystem & Competitive Analysis	Do you know what other PPM, APM, Agile, ITFM and other tools are out in the marketplace? Have you ever taken a strategic look at the key IT processes and the tools that exist to support them? Have you been asked to evaluate and recommend a PPM tool? This class will review the ITBM tools and give you a look at some of the pros and cons of tools on the market. We will also provide 6 keys to Evaluating a PPM Solution.	60
SN - Gov	ServiceNow - Agile Integration Bi-Modal IT	Are you struggling with implementing Agile tools in your organization in addition to ServiceNow PPM? This class will review best practices for implementing agile tools in conjunction with PPM - living in a Bi-Modal world. We will discuss how PPM can be used to govern both types of work and teams and how Agile tools should interface into PPM. Rego Wagile Board. ServiceNow Agile Module.	60
SN - Gov	RM/PM/TM/BM User Interface Tips and Tricks	Do you find ServiceNow PPM difficult to use? This class will explore a number of little configuration changes that an individual can make so ServiceNow PPM is more helpful in providing support for resource and project managers. Our goal in this session is to have you say at least 5 times, "I didn't know you could do that!"	50
SN - Gov	Agile Transformation What to Expect	Agile is here to stay, but waterfall may be as well. Companies around the world struggle with living in a bimodal development world, while trying to go through an agile transformation. This session will be a working sessions to discuss best practices and lessons learned within companies that have gone through agile transformations. We will also review SAFe as a potential approach.	110
SN - Gov	PMO Continuous Assessment Best Practices	Are you ready to implement a continuous improvement practice within your PMO? This class is a working session to help build and sustain a continuous assessment initiative within your PMO, helping to manage goals and objectives from start-up through maturity. We will also discuss growth mapping to processes, tools and strategic objectives.	50
SN - Gov	PMO Maturity Assessment	How mature is your PMO? Where do you go from here? This class is a working session includes an exercise to assess how far you've come and help direct your course.	50
SN - Gov	Leading Change	With every new PPM process, the organization must adopt change. Change is constant in an organization. This session will talk about keys to successfully leading change vs. just implementing change in your organization.	
SN - Gov	PPM Governance Framework	Are you struggling with decision making processes? This session will show you the ins and outs of how a good governance framework provides the foundation for better project decisions to help achieve goals and finish on time and within budget.	
SN - Gov	Stakeholder Management	People are the #1 key to successful implementation, acceptance and sustaining adoption after the project is long gone. Find out some tips and tricks on how to keep those key stakeholders engaged.	50
SN - Gov	Using APM App Rationalization	This session will walk through a step by step approach to doing application rationalization within your organization. The session will also review how to sell the benefits and process within your organization.	50
SN - Gov	Increasing Data Compliance	Are you struggling to get data compliance within your instance of ServiceNow ITBM? This class will talk about common compliance problems and discuss potential solutions to help you increase compliance within your organization.	
SN - Gov	Adoption and Perception Strategies	Do you need to increase user adoption? Participate in this interactive discussion on the best practices for energizing your user base and increasing ServiceNow PPM value perception.	50
SN - Gov	ServiceNow ITBM Integrations Most Common	What integrations are the most requested and the most utilized? This class will review the most common interfaces to and from ServiceNow PPM, including best practice use cases and lessons learned from real implementations.	50
SN - Gov	Application Portfolio Management (APM): for Greater Visibility	"Do any of the following apply to your situation?" <ul style="list-style-type: none"> 	It takes significant time to manage enterprise-wide and department applications <ul style="list-style-type: none">
SN - Gov	Business Resource Management (BRM) in ServiceNow	Leveraging ServiceNow to provide BRMs and their business partners visibility into strategy, ideas, and value management. BRM in ServiceNow can allow us to make Requests, Incidents, and Demands on behalf of our business partners, as well as perform other essential activities.	50

Class Code	Name	Description	Duration (minutes)
SN - Gov	IT Financial Management (ITFM): Expanding the Value of PPM with Apptio	For more and more organizations, technology doesn't just enable the business, it IS the business—and needs to be run like a business. That's where IT Financial Management (ITFM) comes in. ITFM provides IT organizations with the solutions—strategies, methodologies, and tools—to manage the cost, quality, and value of their IT services. In this class you'll receive an overview of IT Financial Management: what it is, what it does, how it's implemented, and the types of insight it can provide. We'll also show you where ITFM and PPM meet: key roles that PPM should fill in a broader ITFM system, how ITFM augments PPM (and how it doesn't), and some typical insights that can be derived	60
SN - Gov	Data Migration Approaches and Legacy Tools	Moving actual data from one platform to another is simple—when you know exactly what data to move forward and what data to leave behind. That makes the main challenges in a data migration to a new PPM tool more functional than technical. Rego expert guides will show you best practice guidelines for preparing your data migration.	
SN - Gov	Implementing Full ITBM: APM, ITFM, and PPM	"What does it look like to run IT like a business?" •	IT Financial Management •
SN - Gov	Office 365 for Projects and Teams	Does your company have Office 365, but you're not sure what it can do for you? This session will cover what Office 365 is, and provide insights into how Office 365 can help your teams work faster, and work smarter.	50
SN - Gov	Manage Schedules Externally - MSP/Smartsheet OOTB and Rego Connectors	Struggling to use an external scheduler like MS Project or Smartsheet with ServiceNow or investigating its potential? Learn how to effectively use these tools with ServiceNow in this training, which includes best practices and lessons learned. We will show both OOTB and Rego build connectors that will make the bidirectional connections seamless.	60
SN - Gov	Strategic Positioning and Roll-outs for ITSM Tie-In	"Expand and enrich asset management practice with Software Asset Management. Learn how the architecture and structure of your IT operations and service management practices can better position you for success in IT business management. Leveraging the data that the ITSM suite produces can drive alignment of your application and project portfolios, IT financial models, and even annual planning. Utilize existing interfaces to engage in new customer facing processes."	
SN - Gov	Getting More Value from SharePoint in PPM	Are your project teams using SharePoint effectively and getting the most value out of it? Is document management a daily struggle? Learn how to use SharePoint with ServiceNow in a more seamless way to improve collaboration and team productivity.	50
SN - Gov	Run IT as a Business: Technology Business Management (TBM) / ITFM with Apptio	What is Technology Business Management (TBM) or IT Financial Management (ITFM)? Why is it important for IT? This session explores the need for TBM and how it drives significant cost optimization and more effective business-technology management practices. The class reviews the TBM framework, taxonomy, and model and how TBM processes and tools compliment your existing investment in PPM tools.	
SN - Gov	Manage your technology finances with agility: IT Budgeting / IT Planning Approaches and Tools	Does your IT organization struggle with IT budgeting and annual planning? Does your annual budget and planning process take months? This session explores leading approaches and purpose built tools to shorten your budget cycle, align resources to business needs, and plan resources into future years while reducing errors and manual effort.	50
SN - Gov	Quantify the value of agile: Agile Executive Dashboarding	Do you want to analyze cost and utilization of agile development resources? Do you struggle with integrating financial information with work execution information from agile tools such as CA Agile Central, Jira or VersionOne? This session explores reporting and dashboarding approaches to provide technology leaders with KPIs and trends for agile execution and views that relate agile team activity with cost and delivery.	50
SN - Gov	Proactive insights and analytics for TCO: Tools and Data Sources to help calculate TCO	Does your organization struggle to understand your fully burdened TCO for the applications that enables your business? Do you use spreadsheets and disparate data sources to manually calculate TCO? This session explores the data sources needed to calculate the fully burdened TCO for applications and the tools in the marketplace to track spending and provide trends of applications broken down by run/dev costs.	50
SN - Gov	ServiceNow Project Financial Management	A lot has changed with ServiceNow project financials in the last few releases, and a lot of advanced functions have been added. Understanding how all the new features work together can be daunting. We will walk through the best way to manage project financials in ServiceNow and take advantage of all the great new features.	60
SN - Gov	Using ServiceNow to track Contracts and Vendors	Do you struggle to provide proper governance on vendors and contracts being utilized on projects? This session will review how to leverage ServiceNow's procurement functionality to manage vendor contracts and how they are linked to resources, projects, and time to drive efficiencies in monitoring contracts and comparing actuals to invoices	
SN - Gov	Introducing Apptio Agile Insights	In this new bi-model IT environment, does your organization lack insights into what agile work is being done and what value is being delivered? Learn how Agile Insights can merge data from multiple agile tools and Clarity to bring together a total picture of the value IT is delivering	50
SN - Gov	Latest ServiceNow Release Value Overview	Are you on an older version of ServiceNow ITBM? Do you want to understand the value of the new features and functions in recent versions? This class is a demonstration of the new features and the value of these features for customers.	60
SN - Gov	Project Management Minimizing the Risk of Failure	"Do you want to improve the success of your projects. This class will discuss some lessons learned on making projects more successful. We will discuss things like: • Developing Robust Test Plans, Creating Effective Use and Test Cases and Implementing Test Scripts that make sense. • Why Failures Occur and What you can do to minimize the impact and plan for Success: Case Study in Lessons Learned. • Developing, testing, fine tuning and executing deployment plans for success."	50

Class Code	Name	Description	Duration (minutes)
SN - Tech	Non-Scripting Administration	"Learn some basic ServiceNow non-scripting administration: <ul style="list-style-type: none"> - Procuring a personal developer instance - Update set best practices - Gen. Form modifications - Basic notifications - Native UI reporting dash boarding - Scheduling reports - Creating tables and table relationships - Modifying left-hand navigation menu - Configuring security groups and permissions" 	Full Day
SN - Tech	PPM Data Model Basics	Do you want to know the data model more intimately for PPM? This class will focus on the tables that are created with the activation of PPM application and the primary tables that are shared on the platform. Best practices, tips and tricks and general discussion with a Rego Technical expert.	60 min
SN - Tech	Introduction to Reporting with Performance Analytics		60 min
SN - Tech	Technical Round Table Q&A	Open panel discussion with Rego experts to answer technical issues that are encountered in your PPM, APM solutions.	60 min